

LG BLUETOOTH HEADSET PAIRING

Note: Some **Settings, Menus, or Icons** may differ from that of your device, this article should only be used as a general reference.

Connect to Mobile

Connect to PC

MOBILE

SMARTPHONE

Place your Bluetooth headset into pairing mode by holding down the call button, then setting the power switch to **ON**. The LED will start to blink or glow solid blue to signify your headset is in pairing mode.



On your **Mobile Device**, tap **Apps**  > **Settings**  > **Bluetooth** 

Tap the **Bluetooth switch ON**  to enable Bluetooth.

Tap **Search for devices** at the bottom of the screen. A list of available devices will then be displayed.

Tap on your headset model from the list, if asked for a Password/Pin Code enter 0000.

After a successful connection, **Connected** will display next to your headset in the list.

COMPUTER

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Please select your Operating System:

[Windows 10](#)

[Mac](#)

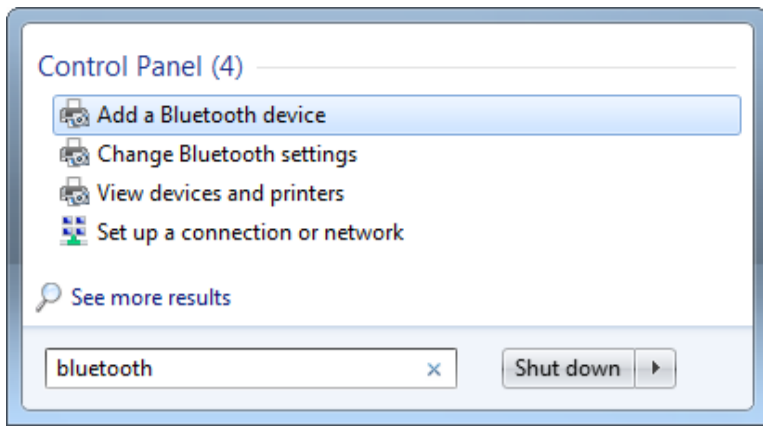
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On your computer, open the **start menu** and type **Bluetooth** in the search box.

Under control panel, select **Add a Bluetooth device**.

Note: You can also go **Start > Control Panel > Devices and Printer > Add a device**.



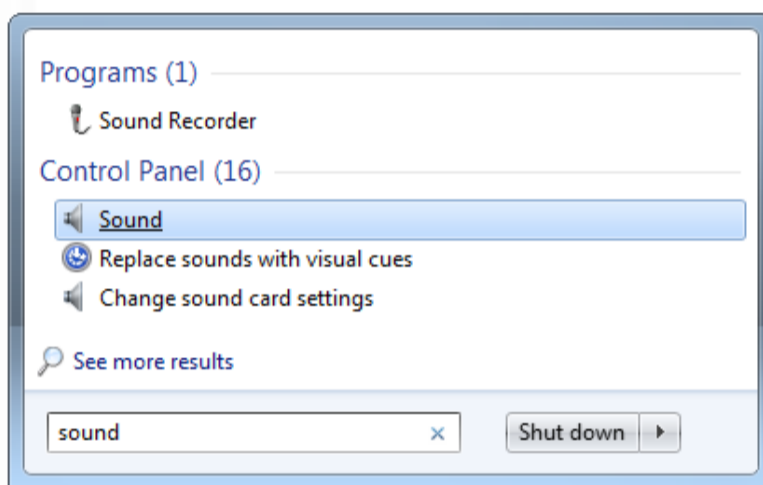
On the **Add a device screen**, locate and select your headset click **next**.

Once the computer shows **This device has been successfully added to this computer** click **Close**.

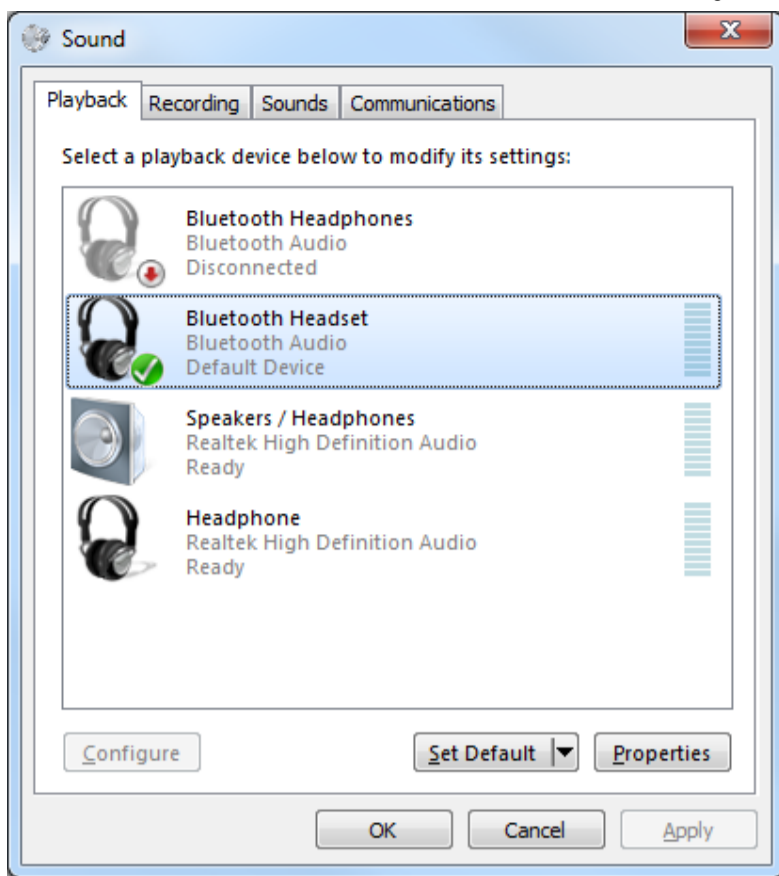
On your computer, open the **start menu** and type **sound** in the search box.

Under control panel, select **Sound**.

Note: You can also go **Start > Control Panel > Sound**.



Under the **Playback** tab, select your **Bluetooth Headset**.



Select the **Set Default** button and press **OK** to finish.

Note: You will know the Bluetooth headset is set to default because it has a **checkmark** next to the icon on the playback tab.

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On your computer, open **search** by swiping on the right side of the screen.

Type **Bluetooth** in the search box and select **Bluetooth Setting**.

Locate and select your headset and click **Pair**.

On your computer, open **search** by swiping on the right side of the screen.

Type **manage audio devices** in the search box and select the result.

Locate and select your **Bluetooth headset** and select **Set Default** and press **OK**.

Note: You will know the Bluetooth headset is set to default because it has a **check mark** next to the icon on the playback tab.

Place your Bluetooth headset into pairing mode by holding down the call button, then setting the power switch to **ON**. The LED will start to blink or glow solid blue to signify your headset is in pairing mode.



Find the **Bluetooth icon**  in the menu bar in the upper-right of your display.

Note: If the Bluetooth status menu isn't visible, select the **Apple menu** > **System Preferences** > **click Bluetooth** > select **Show Bluetooth in menu bar**.

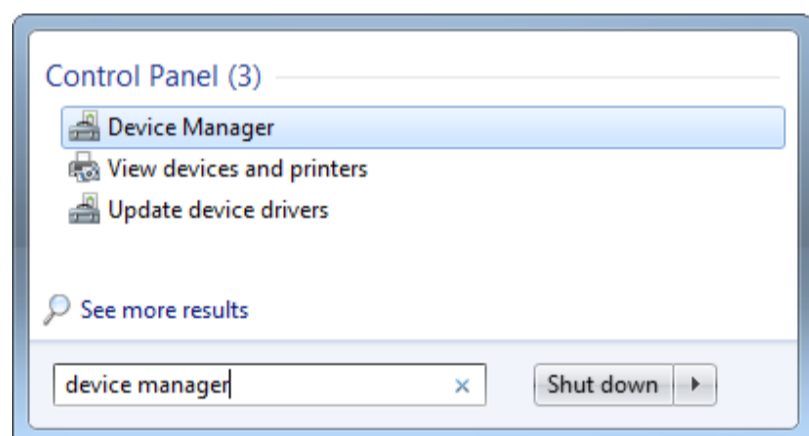
Select **Set up Bluetooth Device** from the Bluetooth status menu.

Select the device you want to connect to, then select **connect**. Follow the on screen instructions to connect to the device.

My headset is connected to my PC but there is no sound

Check to see if the headset is being recognized as a **Bluetooth Peripheral Device** with the following steps:

Click the **Start** button, type **device manager** in the search box, then click **Device Manager**.



Under **Other devices** locate **Bluetooth Peripheral Device**.

If your computer shows the headset is being detected as a **Bluetooth Peripheral Device**, right click on the Bluetooth device and select **Update Driver software**.

You may also click the following link for Microsoft's solution: <https://support.microsoft.com/en-us/kb/2654568>

Note: The drivers mentioned in the MS article are for the **bluetooth chipset in your computer**, not the LG Bluetooth headset.

Where are the LG Drivers for my headset?

Drivers are not needed or used for a Bluetooth wireless connection but are used for the Bluetooth chipset in your computer.

If you are able to setup and connect your headset to your computer but are still unable to here sound, you will need drivers for the Bluetooth chipset in your computer, not for the headset connecting to it.